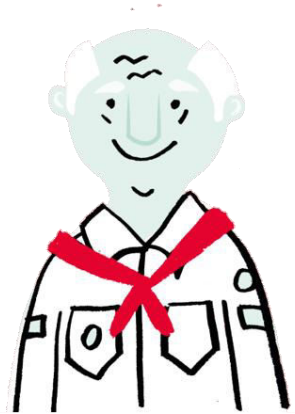




Scouts

Our new digital systems

Listening to our volunteers, young people and the public we've identified three key areas for change:



Providing a warmer welcome for everyone

Delivering a more engaging learning experience



Simplifying how we volunteer together

All of which will be supported by easy-to-use digital tools



Scouts.org.uk Website

Easy to use and mobile-friendly

Fewer steps and less administration

Digital first, but not digital only

Single Sign On

Specialist functionality

Continuous improvement over time

Welcome Tool

- Improved attraction
- More transparency for new volunteers
- Improved enquiry management

Membership Tool

- Reduced administration
- Increased self-service
- Easier and improved management of teams, permits, awards and more

Learning Tool

- More accessible learning
- More engaging and enjoyable learning
- Easier reporting and management of learning

- Improved look & feel
- More intuitive design
- Mobile friendly
- Everything in one place
- One click away from information you need

Scouts Basecamp

Data explorer Search member

Welcome
Preferred Name

Basecamp

- Basecamp
- Actions +
- Awards +
- HQ Services +
- Learning
- My profile +
- News and announcements +
- Programme support +
- Safe scouting +
- Teams +
- Volunteer enquiries +

My profile
Manage your personal details including medical and emergency contact information.

Search for a member
Search for an adult member at Scouts including permit holders.

View my teams
Find a team member, view contact information or manage your teams if you're a manager.

My actions
View all your key tasks, or assign actions for a team member if you're a manager.

Explore permits
Explore the permit scheme for adventurous activities or find an existing permit holder.

Complete a nights away form
Get ready for an upcoming trip by completing your nights away notification (NAN) form.

My learning
Complete the learning you need and explore ways to build new skills.

Manage enquiries
View and manage volunteer enquiries.

View membership emails
Keep up to date with our latest communications and events from Scouts headquarters.

Scouts

500+ Volunteers

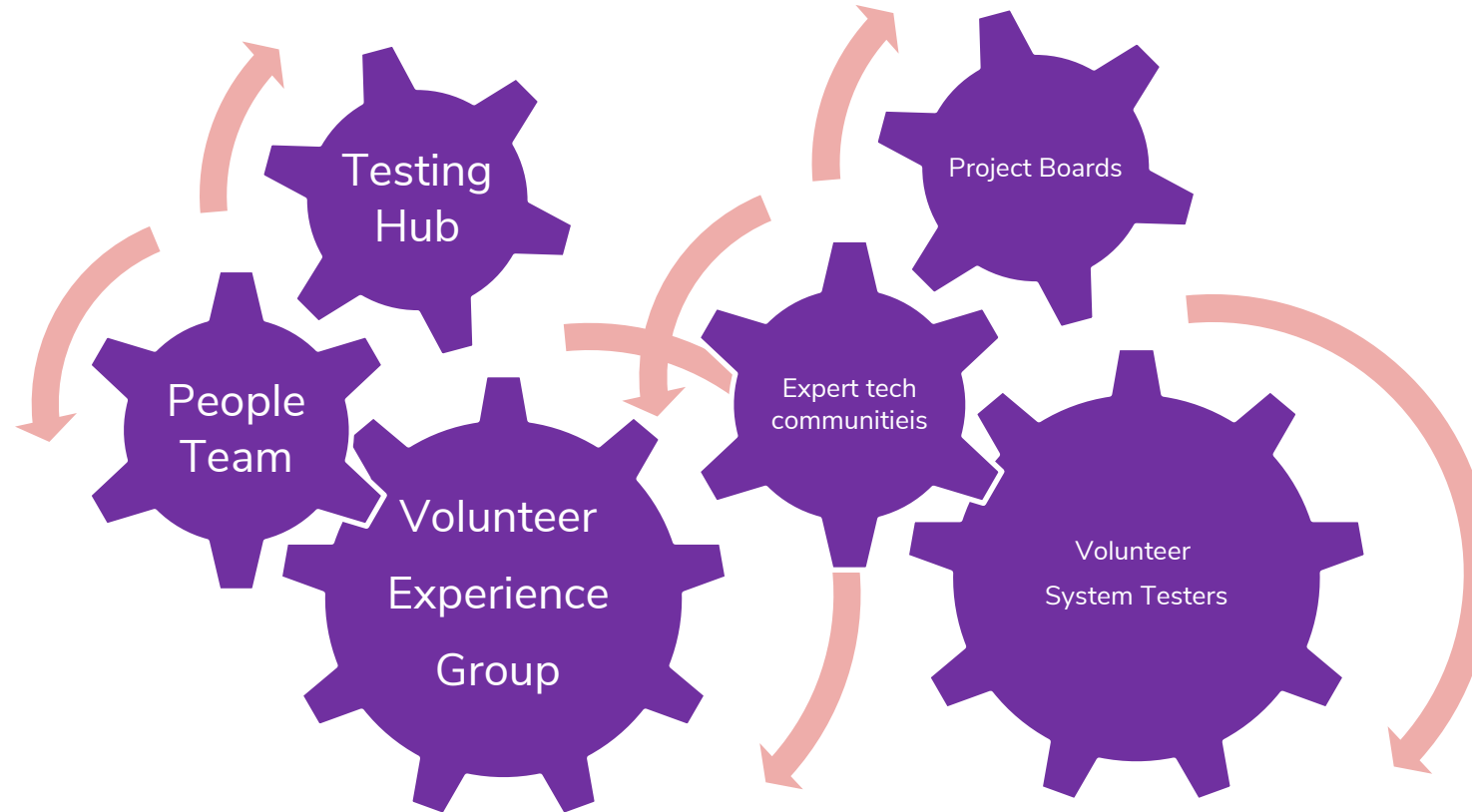
HQ Staff

Suppliers

imc
part of Scheer

kerv

Microsoft



Volunteer led from the very beginning
Focusing on what will make volunteers' lives easier
With continued investment and improvement after go live
And lots of scope for volunteer suggestions

Demos

Declarations and References

Creating Sub Teams

Nights Away approval

Data Explorer

Learning

<https://vimeo.com/user/98735371/folder/17826703>

Getting Ready... and making the launch a success



Cleaning up
Compass
Data



Volunteer
emails



Adapting
local Scout IT



Encouraging
Adoption

- Updating personal data
- Removing lapsed roles
- Removing OH you don't need
- Correcting organisational records
- Correcting 'other' sections
- Validating learning
- Roles in Early Adopters

- Get rid of ones that don't work
- Get emails for as many as possible
- Vital for log ins
- Unique to each volunteer

- Website workflows:
 - Permits
 - Awards
 - Nights Away
- Compass Downloads:
 - Website log ins
 - Distribution Lists
 - Reports
- Updating job title email addresses

- Maximise log ins
- Encourage early use
- Publicise Digital Skills
- Local Drop-In support
- Setting up proxy access
- Signpost the benefits
- Summarise feedback

Delivering the great digital experience volunteers expect

Thank you

Any questions?